

Bringing Pets to Japan

Congratulations on your assignment to Iwakuni! Bringing a pet to Japan may be a challenging aspect of your PCS move to Iwakuni. Japan is a Rabies-free country, and because of that, the pet import procedures are very strict to ensure that Japan stays Rabies-free. Thus, Japan has restrictions that may be very costly and stressful. Also, there are rules and restrictions of privately owned pets of service members living in base housing. HOWEVER, we are here to help, and many families have successfully brought their pets with them to Iwakuni.

In this packet, the following items will be discussed:

- 1) [Importing Pets to Japan](#)
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- 3) [After your pet arrives in Japan](#)
- 4) [Pets and housing](#)
- 5) [The Iwakuni Veterinary Treatment Facility](#)
- 6) [Iwakuni off-base resources](#)
- 7) [Helpful links and resources](#)

Please note that the hyperlinked websites provided below are the best resource for you. Those websites are updated regularly and will provide the most up-to-date information and the best points of contacts to answer your questions.

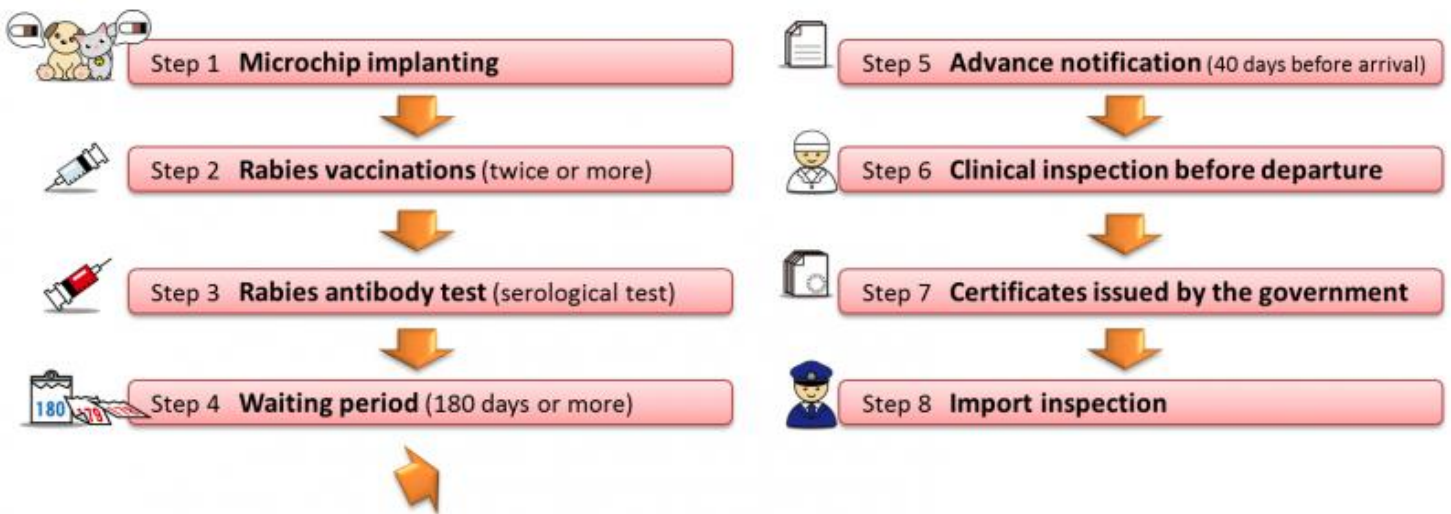
Importing Pets to Japan

Most pets, including **all dogs and cats**, entering Japan are **required to fulfill** a 6-month quarantine. Carefully check for Government of Japan (GOJ) requirements beforehand (links provided below). The quarantine can be completed completely or partially in the United States, if all of the conditions are met.

Please refer to the following website for the most up-to-date information regarding the process (THIS IS REALLY IMPORTANT!):

<http://www.maff.go.jp/aqs/english/animal/dog/import-other.html>

The below graphic is from the above website and serves to briefly outline the steps involved in successfully bringing your pet to Japan with limited or no quarantine...



Feel free to contact the Government of Japan Animal Quarantine Service at any point in the process! The staff is friendly, speaks English, and is very helpful! They routinely check all required documents prior to pet travel (if you send them), and can help fix clerical errors and address any concerns before your pets even leave the country!

Phone = +81-467-32-6664
Email = na-k1@aqs.maff.go.jp

As outlined in the above links, the following documents are required for entry to Japan:

Iwakuni Veterinary Treatment Facility Guide to Bringing Pets to Japan

- 1.) PCS orders [2 copies of orders for each pet].
- 2.) Rabies Vaccination Certificate (DD Form 2208; 2 copies and original).
- 3.) Health Certificate- MDJ OP Form 2209 (Veterinary Health Certificate for Import/Export for Japan) or Japanese Quarantine Forms A and C.
 - It is useful to have 2 copies and the original because the Japanese officials will take the original at the port of entry. Note, the health certificate cannot be older than 10 days.
 - If there is a layover that will cause your health certificate to expire, then a new health certificate must be obtained.
 - Health certificates must list last 2 rabies vaccinations including manufacturer, LOT #, and expiration date of vaccine.
 - Health certificates must also include the Pet microchip number.
 - The MDJ OP Form 2209 can only be issued by a Military Veterinarian (does not require a USDA raised seal).
 - If a civilian veterinarian issues the health certificate (Japanese Quarantine Forms A and C), the additional requirement of obtaining a raised USDA seal from the closest USDA office on both the health certificate and the rabies certificate is mandatory. A listing of USDA offices is available on the JDVC website.
- 4.) If the animal travels via commercial air, the pet owner must fax or email an advance notification form to the Japanese commercial port of entry. The owner will receive a notification approval from the GOJ Animal Quarantine Service. This approval is used when checking in with the airline when departing for Japan. The owner must also show this approval to GOJ authorities upon arrival in Japan.
 - This approval is received commonly via e-mail. The approval will need to be printed out with at least 2 copies to be used at the port of departure and the Japanese port of entry.
- 5.) MDJ Form 270 (Pet Quarantine and Examination Certificate; 2 copies)- All SOFA status personnel entering Japan with a pet are required to complete a MDJ 270 (which will be provided and filled out at the port of arrival). The MDJ 270 allows your pet to be released to you for transportation to your US Military Quarantine Facility. You will be required to show your military I.D. along with your PCS orders. The pet's quarantine is assigned at the port of arrival and ranges from 0 to 180 days. Pets are allowed to serve their quarantine period on-base only. There is more information on pet quarantine below.
- 6.) USFJ Form 380 EJ (Customs Free Import or Export of Cargo or Customs Declaration of Personal Property) needed only if shipping animal as cargo.

**It is highly recommended that you attach the following information to your pet's carrier in a clear sheet protector or zip top bag: your pet's name, picture, address and phone number of an emergency contact, along with your flight itinerary and copies of the documents listed above.

Traveling with Your Pet

Traveling Via Air:

While traveling by air, the animal must be in a cage approved by the International Air Transportation Association and be large enough for the animal to stand up, turn around, and lie down with normal posture and body movements. Please check with each airline prior to movement to ensure that the pet is approved to travel on all flights in the carrier you have purchased. Pets must be individually caged.

Travelers must also remember that U.S. flag commercial airlines and the Japan Air Lines will not accept pets when the temperature is above 85 degrees on the airport ramp for all the airports the animal will be traveling through including intermediate stops (effective from May 15 through Sep. 15). There are also restrictions for certain breeds once the temperature reaches 70 degrees. Most commercial airlines DO NOT accept the American, English (including the Old English), or French bulldogs at any time. Please confirm policies with the carrier you will fly with.

You must make sure that you check in with the Quarantine Services counter when you arrive at the airport. Please make sure you have plenty of copies of the documents listed above, as Quarantine Services will want to keep copies of them for their records.

Check out these sites for more information on flying with your pets with these specific airlines:

Delta Airlines	https://www.delta.com/content/www/en_US/traveling-with-us/special-travel-needs/pets.html
	https://www.deltacargo.com/Cargo/#/catalog/products/pet-shipment
United Airlines	https://www.united.com/ual/en/US/fly/travel/animals/petsafe.html
	https://www.united.com/ual/en/US/fly/travel/animals/restrictions.html?Mobile=1
	https://www.united.com/ual/en/US/fly/travel/animals/exceptions.html?Mobile=1
	https://www.united.com/web/en-US/content/travel/animals/rates.aspx
All Nippon Airlines (ANA)	http://www.ana.co.jp/en/us/serviceinfo/international/support/pets/
Patriot Express	http://www.amc.af.mil/Portals/12/Users/032/88/288/pet_brochure_may_2017%5B1%5D.pdf?ver=2017-05-02-152244-670

Different Options for Pet Travel on Airlines:

In the passenger cabin = pet travels with owner in the cabin, several restrictions apply per airline. Check with the airlines you will be using to receive the current standards.

Accompanied/excess baggage = you check in your pet in their respective cage for the flight at the very same time you check in your baggage, and in exactly the same way as your luggage.

Manifest cargo = your pet will travel as an unaccompanied shipment, even if you will be travelling on the same flight. Your pet is not checked in with your luggage when you arrive at the airport's passenger terminal. Rather your pet is brought to the airport's cargo section several hours before the time of departure.

***The difference between your pet between flying as cargo and baggage is actually related only to the way in which your pet is checked in for the flight, how the fees are calculated, and generally the check-in and check-out processes, but not in how your pet actually travels once put into the plane and the flight takes off.*

Pet transport between Narita and Haneda airports:

If you fly commercially, you may need to transfer airports in Tokyo, which can take from 2 to 3 hours depending on traffic. You may be required to stay overnight in Tokyo. Narita Airport has a pet hotel in the basement of Terminal 2. Travelers who must stay overnight at a local hotel can leave their pet here. Price depends on the size of the pet. Check out the website:

http://www.petinn-royal.jp/index_e.html.

Travelers with small pets (in cages) can utilize the airport limousine bus service for transportation between Narita and Haneda airports. Prices range from 3,000 to 6,000 yen per pet. http://www.limousinebus.co.jp/en/bus_services/haneda/narita.html

Pets must be 22 lbs (or 10 kg) or smaller and the pet and cage must fit in your lap on the bus.

Travelers with large pets - there are several options as follows:

- 1) Van services from Narita to Haneda: This service is available through Yokota Air Base. Ask your sponsor to contact 374th Force Support Squadron vehicle operations at DSN 315-225-7720, 315-225-3818 or 315-225-9519 with your flight/pet information and arrange for transport.
- 2) Fixed Fare Taxi: Fixed Fare Taxi Service (FFTS) is a one-way service from Narita to Haneda service. FFTS from Narita Airport are designated into zones in Tokyo. A taxi to Haneda Airport is in Zone D "Ota." The cost for transportation for fixed taxi service is approximately 22,000 yen and the member is responsible for highway tolls (about 2,500 yen). The taxi service accepts multiple forms of payment, Visa, MasterCard or cash. For more information regarding this service you can call 81-04-7634-8755 or visit <http://www.narita-airport.jp/en/access/bus/>.
- 3) Asuka Koutsu offers transportation by reservation only. Reservations are accepted up to 2 weeks in advance but must be made no later than 1 day prior to pick-up. Cost is 21,300 yen (as of Sep 06). The phone number is 03-5737-8111 (from overseas, country code for Japan is 011-81-35-7537-8111).

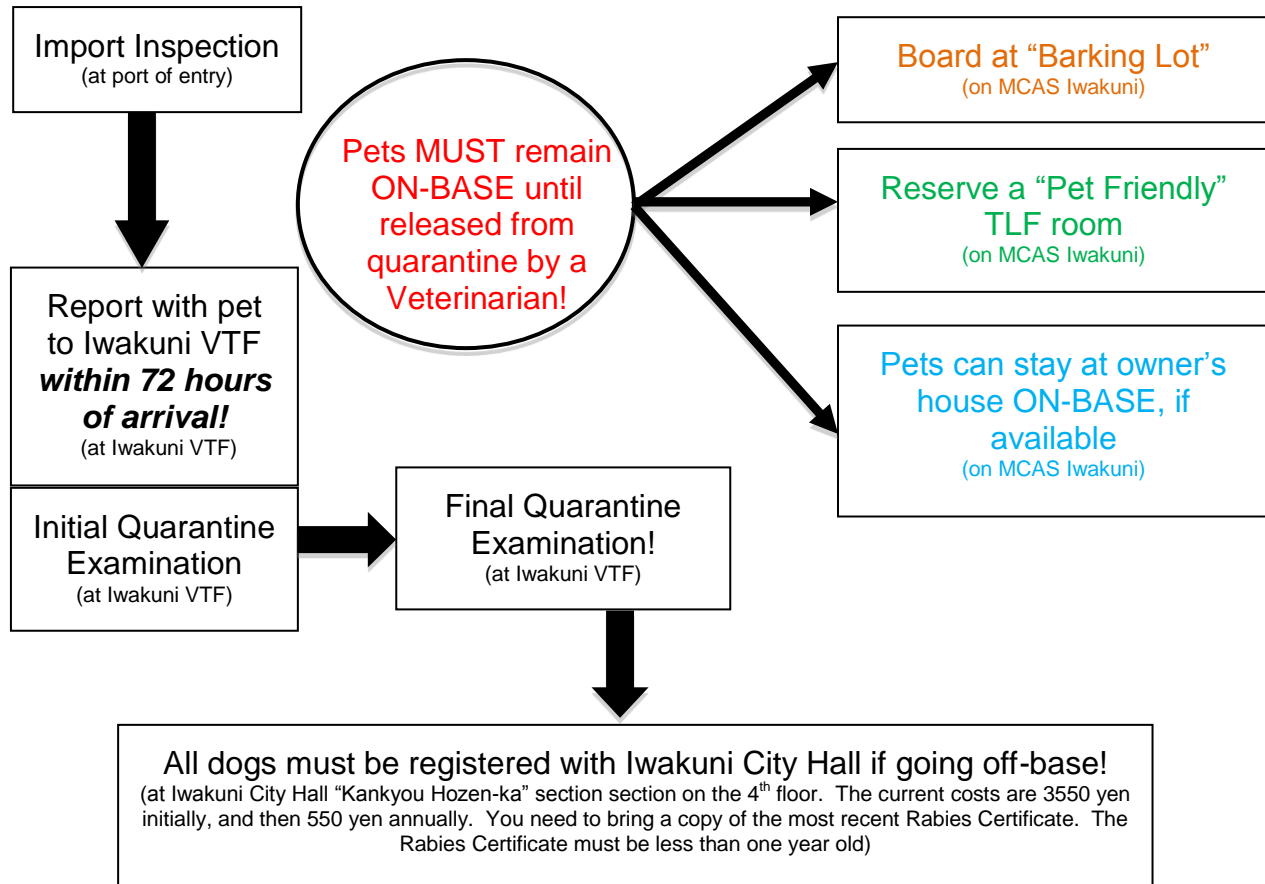
Traveling via Train:

You are allowed a maximum kennel size of 27.5 inches or 70 cm in length, width or height. Total linear dimensions cannot exceed 35.5 inches or 90 cm, and total weight cannot exceed 22 lbs or 10 kg. The cost per kennel or pet is 270 yen.

Traveling Separately from your Pet:

There are many circumstances that may prevent you from traveling with your pet, and you may need to coordinate your pet's travel with family, friend, or pet transportation service. Please remember that a Pet Power of Attorney is required for your pet to travel separately, please discuss with your family, friend, or courier service for details. There are many pet transportation services that can provide assistance (<https://www.ipata.org/ipata-pet-shippers-air-and-ground/>). As of March 2016, one company that has successfully transported pets to and from Japan is Sarah's Pet Paradise (<http://www.sarahspetparadise.com>).

After Your Pet Arrives in Japan



The Veterinary Treatment Facility (VTF) may require more than one visit during the 6 month quarantine period.

The "Barking Lot" is the MCAS Iwakuni pet boarding facility and is the only approved quarantine facility on-base. Reservations can be made 60 days prior to boarding (PCS orders NOT required for reservations).

From DSN: 253-3588 (From Cell: 0827-79-3588)

Email: ombiwabarkinglot@usmc-mccs.org

Website: <https://mccsiwakuni.com/kennel-pet-services/>

Pets and Housing

On-base housing units are assigned on a first-come, first-served basis based on grade and family size. Advanced application and coordination with the housing office can ensure that your family is put on a waiting list for on-base housing, but it is not guaranteed.

It is important to note that if your family is offered a mid-rise apartment appropriate for your grade and family size, and you turn the offer down because you have a dog, it is highly probable that your TLA will be terminated and you will have to pay out of pocket to live out in town. The Housing Office will have the correct and most up-to-date information, so please contact housing if you have any questions.

According to MCASO 11101.3N (23 JUL 03), the following conditions apply to pet ownership on base:

- 1) Must be assigned to pet eligible quarters
- 2) Breeding animals is prohibited
- 3) No dogs are allowed in all mid-rise homes, however two spayed or neutered cats are allowed
- 4) Two pets are permitted in all townhomes
- 5) All pets are required to be micro-chipped, vaccinated, and registered with the VTF and housing office
- 6) No non-domestic animals (snakes, chickens, ducks, lizards, ferrets, monkeys, reptiles, tarantulas) are allowed
- 7) Animals shall be restrained or confined at all times, and pets must be in an approved fenced yard unless being walked
- 8) Animals shall be humanely treated at all times
- 9) Animal premises shall be kept sanitary
- 10) Animals shall not be permitted to disturb the peace or constitute a public nuisance or hazard

According to MCO 10570.1 (31 Jan 13), full or mixed breeds of Pit Bulls, Rottweilers, and canid/wolf hybrids, Doberman Pinschers, and Chows are prohibited aboard Marine Corps Installations. There are no dog breed restrictions for entry into Japan, or for treatment at the U.S. Army Veterinary Treatment Facility on-base.

Iwakuni Veterinary Treatment Facility

Public Health Command District Japan
BLDG 1052 Marine Corps Air Station (MCAS) Iwakuni

The Iwakuni VTF is a limited service Veterinary Clinic whose primary missions are providing comprehensive care to Military Working Dogs, privately owned animals, addressing public health concerns, and conducting food inspections.

We offer the following services for privately owned pets in support of SOFA status personnel at MCAS Iwakuni:

- Wellness examinations
- Immunizations
- Health certificates
- Prescription re-fills
- Government of Japan Pet Quarantine Management
- Pet NEO Packet Guidance and preparedness
- Routine surgeries (Spays/Neuters, Dental Cleanings, Mass removals)
- Over the counter product sales (coat care, dental hygiene, flea/tick and heartworm prevention medications)
- Other routine services as needed/requested

HOURS OF OPERATION

MON – WED, FRI: 0800-1600
THU: 0800-1500 Sales and Appointment Scheduling
only
CLOSED DAILY 1200-1300

For appointments and questions, please dial:
COMM: 0827-79-6471; DSN: 315-253-6471; From USA: 011-81-827-79-6471



“IWAKUNI VETERINARY TREATMENT FACILITY”

Iwakuni Off-Base Resources

Local Veterinary Clinics:

The Iwakuni VTF facility is limited in resources and personnel and is not a 24-hour emergency clinic. It is strongly recommend that pet owners employ a local veterinarian for regular and/or emergency care for their pet(s) in the event the VTF are unable or unavailable to provide care. The following is a list of civilian veterinarians in the Iwakuni area. *Please note, it is not a complete list, nor does it imply endorsement by our facility, any DOD related entity, or the US government.*

VET CLINIC	M	T	W	TH	F	Sa	Sun/ Hol	CONTACT
<i>Fuijishima Animal Hospital (A.H.)</i>	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 15-18	9-11	Across the street from Yellow Hat 0827-35-6256
<i>Misao A.H.</i>	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12	9-12; 16-19	9-12; 16-19	OFF	3-2-12, Yamanote-cho 0827-24-1217
<i>Morisaki A.H.</i>	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12	9-12; 16-19	9-12; 16-19	OFF	3-9-19, Nakatsu-machi 0827-29-2345
<i>Nishino A.H.</i>	9-14; 16-19	9-14; 16-19	9-14; 16-19	9-14; 16-19	9-14; 16-19	9-14; 16-19	OFF	2-9-1, Imazu-machi 0827-24-0701
<i>Nojima A.H.</i>	9-12; 13-18	9-12; 13-18	9-12; 13-18	9-12; 13-18	9-12; 13-18	9-12; 13-18	OFF	1020-2, Oozasekido 0827-43-0298
<i>Kawakami A. H.</i>	9-12; 14-18	9-12; 14-18	9-12; 14-18	9-12; 14-18	9-12; 14-18	9-12; 14-18	OFF	1-4-3, Showa-machi 0827-21-6326
<i>Akagishi D&C H.</i>	9-12; 13-19	9-12; 13-19	9-12; 13-19	9-12; 13-19	9-12; 13-19	9-12; 13-18	OFF	2-1-15, Yamanote-cho 0827-21-0443
<i>Carrot A.H.</i>	9-13; 16-20	9-13; 16-20	9-13; 16-20	OFF	9-13; 16-20	9-13; 16-20	9-12	1-4-40, Minami-Iwakuni 0827-32-7787
<i>Green A.H.</i>	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 16-19	9-12; 16-19	OFF	2-4-15-3, Midoro-machi 0827-32-4970
<i>Takeda A.H. (*emergency hours)</i>	9-12; 15-19	9-12; 15-19	9-12; 15-19	9-12; 15-19	9-12; 15-19	9-12; 15-19	OFF	153-5, Nishinagano, Shuutou-cho 0827-84-4077
<i>Kanda Vet Clinic</i>	9-12; 17-20	9-12; 17-20	9-12; 17-20	9-12; 17-20	9-12; 17-20	9-12; 17-20	OFF	1387, Ogawaichigahara, Mikawa-cho 0827—76-0208

Emergency Vet Clinic in Hiroshima

“Hiroshima Yakan Kyukyu Dobutsu Byoin”

TEL: 082-508-6850

OPEN EVERY DAY

2100 – 0200

2-8-40, Nukushina, Higashiku, Hiroshima City

Yamaguchi University

By Referral Only

Yamaguchi University Animal Medical Center (UAMEC)

〒753-8515 Yamaguchi Oaza Yoshida 1677-1

TEL : 083-933-5931

FAX: 083-933-5930

vegakumu@yamaguchi-u.ac.jp

Veterinary Surgery - Orthopedist - Oncologist - Ophthalmologist	Veterinary Radiology -Radiologist
Veterinary Clinical Pathology -Pathologist	Veterinary Internal Medicine -Dermatologist -Allergist -Hematologist -Urologist -Gastroenterologist

MRI, CT, endoscopy, echocardiography available.

Ueoka Animal Hospital: Ophthalmologist

No Referral Needed

〒730-0823 1-28-12 Yoshijima-nishi, Naka-ku, Hiroshima

TEL : 082-244-5454

Open: Mon - Sat 9:00 – 12:00 / 16:00 – 19:30

Closed: Sunday & Japanese Holidays

Iwakuni Veterinary Treatment Facility Guide to Bringing Pets to Japan

Off-Base Pet Activities:

Please note, it is not a complete list, nor does it imply endorsement by our facility, any DOD related entity, or the US government.

Pet Stores	NAFCO JUTENDO MR. MAX NISHIMURA JOY
Groomers	Dog Salon Komachi American Dream Wan Wan Land
Boarding (small dogs only)	Pet Salon "Aidoru" 0827-32-1197 American Dream 0827-22-9999
Parks and Beaches	Kikko Koen Park Nada Beach Tsuzumigaura Park and Beach Yuu Beach

The Iwakuni VTF can assist with ordering prescription foods on-line!

LINKS AND HELPFUL INFORMATION!

Importing Pets to Japan

Resource	Link
Government of Japan AQS Pet Import Guidelines	http://www.maff.go.jp/aqs/english/animal/dog/import-other.html Phone = +81-467-32-6664; Email = na-k1@aq.s.maff.go.jp
Sarah's Pet Paradise	http://www.sarahspetparadise.com
DOD Dogs on Deployment	https://www.dogsondeployment.org (grants and fostering options)

Traveling with your Pet

Resource	Link
Delta Airlines	https://www.delta.com/content/www/en_US/traveling-with-us/special-travel-needs/pets.html
United Airlines	https://www.united.com/ual/en/US/fly/travel/animals/petsafe.html
All Nippon Airlines (ANA)	http://www.ana.co.jp/en/us/serviceinfo/international/support/pets/
Patriot Express	http://www.amc.af.mil/Portals/12/Users/032/88/288/pet_brochure_may_2017%5B1%5D.pdf?ver=2017-05-02-152244-670
Flat-Rate Taxi	http://www.narita-airport.jp/en/access/bus/
Limousine Bus	http://www.limousinebus.co.jp/en/bus_services/haneda/narita.html
Yokota Air Base Van Service	374th Force Support Squadron vehicle operations DSN 315-225-7720, 315-225-3818 or 315-225-9519

After your Pet arrives in Japan

Resource	Link
Narita Airport Pet Hotel	https://www.petinn-royal.jp/index_e.html
"Barking Lot" Boarding Kennel	https://mccsiwakuni.com/kennel-pet-services/

Pets and Housing

Resource	Link
MCAS Iwakuni General Information	http://www.mcasiwakuni.marines.mil/
Housing and Lodging	http://www.mcasiwakuni.marines.mil/WelcomeAboard.aspx
NEO Packets	http://www.mcasiwakuni.marines.mil/NEO/

Iwakuni Veterinary Treatment Facility

Resource	Link
Facebook Website	https://www.facebook.com/Iwakuni-Veterinary-Treatment-Facility-282002711999667/
Phone Number	COMM: 0827-79-6471; DSN: 315-253-6471; (From USA: 011-81-827-79-6471)

Iwakuni Off-base Resources

Resource	Link
Japan guide Iwakuni	https://www.japan-guide.com/e/e6175.html
Iwakuni City Website	http://www.city.iwakuni.lg.jp

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